

**DEAF
CENTRE
MANITOBA
INC.**



**Support
our Deaf
Community**

**Communication
and Information
Services**

**Resources
for Culture,
Education,
Health,
and Family**

**ANNUAL GENERAL MEETING
ANNUAL REPORT 2023-2024**

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Deaf Centre Manitoba Inc. Annual General Meeting Annual Report 2023-2024

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INTRODUCTION

DEAF CENTRE MANITOBA INC

PURPOSE

DCM Inc is a non-profit charitable organization which recognizes the value of Deaf Culture and American Sign Language (ASL). The purpose of DCM Inc is set out to the following statement as adopted by the Board of Directors on April 10th, 2006:

The purpose of the organization is to coordinate and/or provide resources and programs that enhance the development of the Deaf Community.

DCM Inc oversees, supporting and operating the Deaf Resource Centre as it's everything Deaf in the best place to provide access to a greater community for current activities and events. DCM Inc works on several projects in co-operation with several organizations, institutions, entrepreneurs, and the community.

PHILOSOPHY

As an organization, we recognize that members of the Deaf Community share a common culture based on American Sign Language, values, and understandings based upon shared experience as a minority group. Acceptance of Deaf Culture provides a positive, valuable foundation for self-esteem and identity of Deaf, Deaf Blind and Hard of hearing people. We believe that Deaf, Deaf-Blind and Hard of hearing people can determine their own needs and their future paths.

We believe that the community and individual well-being is fostered by participation in decision-making in our own day to day activities and being independent and valued.

We believe that ASL is a language to be encouraged, respected, and valued and that the organization is committed to operating bilingual (ASL/English) and bicultural programs and services.

We believe that people of all ages, Deaf, Deaf-Blind, Hard of hearing and hearing, can live and work together in harmony and benefit from each other's interests, perspectives, and experiences.

We believe that Deaf, Deaf-Blind and Hard of hearing voluntary organizations are extremely valuable for the fulfillment of individuals, for the development of community and for the opportunity for self-determination, role models; therefore, the organization is committed to supporting and encouraging these organizations.

DEFINITION OF DEAF COMMUNITY

The Deaf Community consists of people who are culturally Deaf; people who are Hard of hearing, deafened or Deaf-Blind; individuals who share a common language, common experiences and values, and a common way of interacting with each other, and with hearing people. Hearing people through family, personal relationships or work are active in the Deaf Community. ASL is the principal language used by members of the Deaf Community. Membership in the Deaf Community is not an individual decision but rather is acknowledged by the Deaf Community at large or major segments therein.

OBJECTIVES

1. To provide liaison to DCM building management.
2. To manage Deaf-related offices, meetings, resources, and cultural.
3. To promote knowledge and understanding of Deaf Culture, Deaf experience, and ASL in both the Deaf, Hard of hearing, Deaf -Blind communities.
4. To encourage cooperation and communication amongst various Deaf, Deaf-Blind, Hard of hearing and Deaf-related organizations.
5. To initiate or encourage actions which promote leadership, pride and independence in the Deaf Community.
6. To develop and provide information, workshops and other resources that respond to the needs of the Deaf Community and to the need for Deaf, Deaf-Blind and Hard of hearing person.

GENERAL OPERATION

Preferences will be given to qualifying internal candidates before opening to qualified Deaf, Deaf-Blind, and Hard of hearing. Hearing who has experiences in Deaf Culture may also be considered.

DEAF RESOURCE CENTRE

The DRC's Slogan is an "All-Inclusive Store, it's a Clearinghouse and a Web of Connections." It's in an excellent position of resources and services to serve Deaf community and serve the non-Deaf service providers across Manitoba, Canada.

- Makes referral & provides support.
- Provides workshops and training.
- Activities and events calendar.
- Identifies Deaf-related programs, resources, services, agencies, and organizations.
- Information and communication devices and use accessible formats.
- Accessibility ASL resources, services, and social media platforms.
- Partnership and collaboration.

DRC responds to inquiries about a diverse range of topics related to Deaf, Deaf-Blind, and Hard of Hearing people including culture, education, health, and family.

DRC Library provides a place for everyone to learn about Deaf culture and is accessible to Deaf, Deaf-Blind, Hard of Hearing, and other Manitobans. Ensure that important and accurate information about Deaf culture, history, and awareness and communication tips is available.

DRC provides a public computer for the members who can use the two computers for their personal emails, seeking jobs, enjoy recreational online etc. community access to multi-media and print materials. as well as using a call and meeting service for their private appointments, meetings etc.

DRC is actively engaged in producing and publishing ASL V-News and V-Log on social media platforms such as Website, Facebook, Twitter, Instagram, and YouTube. The members receive important news and articles using ASL videos and/or closed captions, as well as post on the community bulletin board and disseminate information links and posters through emails.

DCM Inc has partners and collaborates with several organizations, institutions, and entrepreneurs, to provide resources and services via webinars and presentations in-person. There has a various communication accessibility like ASL-English Interpreters, Deaf Interpreters and Canada Video Relay Service (VRS), Video Remote Interpreting (VRI), Closed Captions for Deaf and Hard of Hearing as well as the Deaf-Blind Accessibility Interpreter (DBAI), Deaf-Blind Accessibility Services (DBAS) and Computerized Note-Taker (CNT) are working for Deaf-Blind community in Manitoba.

DEAF CENTRE MANITOBA INC. BOARD OF DIRECTORS 2023-2024

Board

Chairperson	Doug Momotiuk
Vice Chairperson	Rita Bomak
Secretary	Sheila Montney
Treasurer	Kenneth Anderson
Directors	Doug McKechnie Sarah Halek Cynthia Duboff

DCM Human Resource Committee

Rita Bomak and Doug McKechnie, Co-Chair
Sheila Montney
Doug Momotiuk (ex-officio)
Alexandra Calbay-Martin (Staff)

DCM Operations and Finance Committee

Kenneth Anderson, Chair
Doug Momotiuk (ex-officio)
Alexandra Calbay-Martin (Staff)

DCM By-Laws Committee

Doug McKechnie, Chair
Kenneth Anderson
Doug Momotiuk (ex-officio)
Alexandra Calbay-Martin (Staff)

Staff

Alexandra Calbay-Martin, DCM Inc Executive Director
Vanecia Austria, DRC Administrative Assistant

Annual General Meeting (AGM) Agenda

**Deaf Centre Manitoba Inc.
Annual General Meeting (AGM)
Thursday, June 20, 2024, at 6:00pm,
at Affleck Room, DCM Building**

A G E N D A

- 1. Indigenous Land Acknowledgement**
- 2. Call to Order & Welcome & Regrets**
- 3. Moment of Silence**
- 4. Agenda**
- 5. AGM Minutes of June 15, 2023**
- 6. Chairperson's Report**
- 7. Human Resource's Report**
- 8. Operations & Finance's Report**
- 9. Nomination Committee Report**
- 10. Omnibus Resolution**
- 11. Executive Director's Report**
- 12. New Businesses & Questions**
 - A. DCM By-Laws Amendments**
- 13. Certifications & Gifts**
- 14. AGM Announcement**
- 15. Adjournments**

AGM Minutes of Meeting

ANNUAL GENERAL MEETING (AGM) Thursday, June 15, 2023, at 6:00pm, at Affleck Room, DCM Building

MINUTES OF MEETING

1. Indigenous Land Acknowledgement:

Alexandra said the story to respect Indigenous.

2. Call to Order & Welcome & Regrets:

Doug Momotiuk, chairperson welcomed and called the meeting to order at 6:04 PM. The quorum met for the DCM Inc. AGM, and the following people were in attendance.

1. Bruce Koskie
2. Carol Demianyk
3. Edouard Legare
4. Ken Bomak
5. Linda Koskie
6. Linda Strowbridge
7. Lucy Meyer
8. Michael Beardy
9. Reynaldo Ruiz
10. Rita Aubry Ruiz
11. Robert Hayden
12. Shawna Joynt

DCM Inc. Board Members in attendance:

1. Doug Momotiuk (Chairperson)
2. Kenneth Anderson (Treasurer) arrived a little late due to other commitment
3. Rita Bomak (Vice Chairperson)
4. Sam Lantz (Board of Directors)
5. Sarah Halek (Board of Directors)

Staff

1. Alexandra Calbay-Martin

DCM Inc. Board Members sent their regrets:

1. Sheila Montney (Secretary)
2. Doug McKechnie (Board of Directors)

3. Moment of Silence:

Everyone stood up to remember the Deaf people who passed away during the year of July 1, 2022 to June 15, 2023.

1. Len Mitchell – September 5, 2022
2. Lark Johnson – August 1, 2021
3. Gloria Vineham – August 18, 2022
4. James (Jim) MacGregor – October 31, 2022
5. Michael (Mike) Prince – October 31, 2022
6. Josephine (Joyce) Turner – December 16, 2022
7. Karen Ann Bryant – December 17, 2022
8. Bobby Kirby – January 4, 2023
9. Brian Hrabí – February 19, 2023
10. Kenneth Arthur George Dans – April 10, 2023
11. Wilfred Mechor – June 10, 2023

4. Agenda:

Shawna Joynt (Michael Beardy) moved to accept the following agenda of June 15, 2023, with change #11 should be Service Coordinator's Report and #12 should be Omnibus. **CARRIED**

5. AGM Minutes of June 30, 2022:

Linda Strowbridge (Sarah Halek) moved to accept the AGM minutes as of June 30, 2022, as distributed. **CARRIED**

6. Chairperson's Report:

Doug Momotiuk presented his report that was printed in the DCM Inc AGM booklet. He explained that he was happy to recognize that Deaf Resource Centre was back to normal full services at that year after COVID 19 pandemic was over.

There were no questions or concerns.

7. Vice-Chairperson's Report:

Rita Bomak presented her report that was printed in the DCM Inc AGM booklet. Shawna suggested having a workshop of Board and Governance training for all Deaf organizations. Alexandra agreed and she will plan on this following workshop in the future. There were no questions or concerns.

8. Human Resource Report:

Rita Bomak and Doug McKechnie presented their report that was printed in the DCM Inc AGM booklet. There were no questions or concerns.

9. Operations & Finance Report:

Kenneth Anderson (Edouard Legare) moved to accept the DCM Inc Financial Statements ending March 31, 2023. **CARRIED**

Kenneth Anderson (Bruce Koskie) moved that we appoint Ryan Merner, Chartered Professional Accountant Ltd to review the financial statements for the fiscal year 2023 – 2024. **CARRIED**

10. Nomination Committee Report:

There are so far no names nominated so that will be referred to Board to search for two more people on board.

11. Omnibus Resolution:

Linda Strowbridge (Ken Bomak) moved to accept the Omnibus Resolution all the action was made and taken by the Board of Directors. **CARRIED**

12. Service Coordinator's Report:

Alexandra presented about the mental health workshop, the Manitoba Accessibility Fund grant, her tasks and projects, statistic report, partnership, collaboration and donations. Her report was printed in the DCM Inc AGM booklet Pages 18 to 29. Bruce Koskie suggested having social media workshop in the future. There were no questions or concerns but very impressed with Alexandra who have been working on many different tasks.

13. New Business & Questions:

NONE

14. Certifications:

Alexandra Calbay-Martin gave a Certificate of Appreciation, the pen with the "DCM Inc" Logo and key chain "ASL Teaching Services" to:

DCM Inc Board of Directors

1. Doug Momotiuk
2. Rita Bomak
3. Sheila Montney
4. Kenneth Anderson
5. Doug McKechnie
6. Sarah Halek
7. Sam Lantz

Volunteers

1. Edouard Legare
2. Michael Beardy
3. Doreen Halbesma-Garbacki

15. Adjournment & Refreshments:

Doug Momotiuk adjourned the meeting at 7:22 PM. He thanked everyone for attending the AGM and there were a refreshment of cookies and water bottles.

16. AGM Announcement:

There will be 50th Anniversary for Deaf Resource Centre on November 17, 2025.
Manitoba Deaf Darts Club will have supper on August 23, 2023 at 5 to 9 PM at Earl Grey Community Centre on 360 Cockburn St. N and tickets will be \$13.00 each.

Respectfully submitted by: Rita Bomak, Vice Chairperson

CHAIRPERSON'S REPORT

The Deaf Centre Manitoba, Inc has served successfully to operate the programs and Deaf Resource Centre's office effectively for another whole year of 2023-24.

Alexandra Calbay-Martin, Executive Director, has had working effectively on her quality of impressed duties at her programs including Deaf Resource Centre, Information and Inquiry, Community Education and Awareness, Communication Services, and Social Media Platform. She also worked on projects, Deaf Awareness, Mental Health Conference and ASL V-News postings. She has been energized and motivated with staff, Board s meetings, public, committees and contacted professionals for her advice and correspondences.



Vanecia Austria, Assistant Administrative, worked hard at her several tasks at restructure of Deaf Resource Centre's office, library redevelopment, social media and provisions of general requests for Deaf needs and referrals.

We reported the documents to the Agency Accountability and Support Unit (AASU) under the Government of Manitoba department, Families. These documents were 2023-24 Financial Reports and the provision of 2024-25 Budget Report. We thanked DCM Financial Committee for their participation in face-to-face meetings and they gave the wonderful advice.

We thanked DCM Human Resource Committee for their participation in email group discussions, face to face meetings and they gave wonderful advice on several human resource issues, redevelopment of Human Resources Policy Manual and other policies.

We also thanked the DCM Bylaws Committee to make effort of provision on changes and amendments in the sections of Bylaws to meet the current situation of our activities.

The DRC staff has kept up distributing the important video postings of the announcements and notices of Government of Manitoba, City of Winnipeg, and other authorities that the ASL Signers made the provisions on these topics and issues for public awareness at social media.

Our goal would be to have full time capacity of services at programs that would be kept operating for the Deaf and Deaf-Blind persons and visitors during the opening business hours and workshops for their services on better quality of living standard of Deaf Manitobans, visitors and professionals.

I also thanked to the Board members: Rita Bomak, Vice-Chairperson; Sheila Montney, Secretary; Kenneth Anderson, Treasurer; Doug McKechnie, Director, Sarah Halek, Director, Cynthia Duboff, Director and staff, Alexandra Calbay-Martin, Executive Director and Vanecia Austria, Administrative Assistant for their efforts and discussions on the issues and challenges during the year of 2023-24.

Submitted by
Doug Momotiuk, DCM, Inc Chairperson

HUMAN RESOURCE'S REPORT



The committee are:
Rita Bomak, HR Co Chairperson
Doug McKechnie, HR Co Chairperson
Doug Momotiuk
Sheila Montney

We had 7 HR meetings from October 2023 to June 2024.

1. We approved that Alexandra Calbay-Martin changed her job position / title from Service Coordinator into Executive Director effective October 26th, 2023.
2. We finished with the revised social media Policy and DRC Library Policy and Guideline. They have been in file at DRC office.
3. There had two accounts in Facebook (DCM Inc and DRC) which was too much load. Alexandra explained that under Facebook page -one is DCM Inc and other would-be DRC page. DRC page would be open to public, and it has lead to have a lot of views while DCM Inc has required people to request "friend" to join and lead to have less views. We supported the idea of DRC Facebook page only.
4. We have reviewed and revised on new statutory and non-statutory vacations as they would follow in HR Personnel Policy.
5. We revised ALL HR Personnel Policy to make sure that it would be in update situations such as the replacement with executive director instead of service coordinator, revised banked time, changing on key code, etc. It will be done by June 12, 2024.
6. Discussed about the issues of salary, banked times, holidays, family sick times for staff.

Alexandra Calbay-Martin and Vanecia Austria both have been wonderful workers and they had open communication with us to make sure that DRC has been growing strongly and successfully.

Many thanks to Sheila Montney for being as wonderful secretary for our HR meetings and Doug Momotiuk as chairperson. We had very well good teamwork and would continue to do what is best for the DCM Inc and DRC staff.

Thank You

Rita Bomak and Doug McKechnie, Co-Chairperson

OPERATIONS & FINANCE REPORT

Here I am Kenneth Anderson and is currently as an Operations and Financial Chairperson.

So far, we have had several meetings along with Chairperson Doug Momotiuk and Executive Director Alexandra Calbay-Martin.

We mainly focus on the audited report and future budget for DCM Inc.

We need more fundraising programs. Mental Health Conference, Deaf Awareness and ASL V-News were successful projects in 2023-2024.





**Ryan Merner
Chartered Professional
Accountant Ltd.**

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Winnipeg, MB R3M 1K4
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F: 1-855-787-3007 (toll-free)
E: ryan@rmcpa.ca

INDEPENDENT PRACTITIONER'S REVIEW ENGAGEMENT REPORT

To the Members of Deaf Centre Manitoba Inc.:

I have reviewed the accompanying financial statements of Deaf Centre Manitoba Inc. that comprise the statement of financial position as at March 31, 2024, and the statements of operations, changes in net assets, and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Practitioner's Responsibility

My responsibility is to express a conclusion on the accompanying financial statements based on my review. I conducted my review in accordance with Canadian generally accepted standards for review engagements, which require me to comply with relevant ethical requirements. A review of financial statements in accordance with Canadian generally accepted standards for review engagements is a limited assurance engagement. The practitioner performs procedures, primarily consisting of making inquiries of management and others within the entity, as appropriate, and applying analytical procedures, and evaluates the evidence obtained. The procedures performed in a review are substantially less in extent than, and vary in nature from, those performed in an audit conducted in accordance with Canadian generally accepted auditing standards. Accordingly, I do not express an audit opinion on these financial statements.

Conclusion

Based on my review, nothing has come to my attention that causes me to believe that the financial statements do not present fairly, in all material respects, the financial position of Deaf Centre Manitoba Inc. as at March 31, 2024, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Ryan Merner Chartered Professional Accountant Ltd.
901 Fleet Avenue, Winnipeg, Manitoba, Canada R3M 1K4

June 19, 2024

Deaf Centre Manitoba Inc.
Statement of Financial Position
March 31, 2024

	General Fund	Mental Health Fund	Friends of DCM Fund	2024	2023
ASSETS					
Current assets					
Cash	\$ 53,323	\$ 1,665	\$ -	\$ 54,988	\$ 48,195
Short term investments (Note 4)	-	-	-	-	28,394
Accounts receivable	929	-	-	929	3,819
Prepaid expenditures	2,173	-	-	2,173	2,068
	56,425	1,665	-	58,090	82,476
Long-term investments (Note 4)	45,663	-	37,990	83,653	65,733
	\$ 102,088	\$ 1,665	\$ 37,990	\$ 141,743	\$ 148,209
LIABILITIES & NET ASSETS					
Current liabilities					
Accounts payable	\$ 22,571	\$ -	\$ -	\$ 22,571	\$ 7,208
Deferred revenue (Note 5)	11,210	-	-	11,210	23,452
	33,781	-	-	33,781	30,660
Net assets	68,307	1,665	37,990	107,962	117,549
	\$ 102,088	\$ 1,665	\$ 37,990	\$ 141,743	\$ 148,209

On behalf of the board

Douglas Momotink
Douglas Momotink (Jun 19, 2024 15:17 CDT)

Director

On behalf of the board

Shoila Montney
Shoila Montney (Jun 19, 2024 15:50 CDT)

Director

The accompanying notes form an integral part of these financial statements.

**Deaf Centre Manitoba Inc.
Statement of Operations
Year Ended March 31, 2024**

	General Fund	Mental Health Fund	Friends of DCM Fund	2024	2023
Revenue					
Grant - Family services	\$ 68,600	\$ -	\$ -	\$ 68,600	\$ 68,600
Grant - Winnipeg Foundation	8,243	-	-	8,243	5,685
Charitable donations	17,719	-	-	17,719	500
CHS product sales	3,654	-	-	3,654	1,332
Other income	256	-	-	256	446
Special projects	-	-	-	-	20,000
Fundraising	40	-	-	40	218
Interest	1,780	-	-	1,780	1,598
	100,292	-	-	100,292	98,379
Expenditures					
Accounting fees	2,223	-	-	2,223	1,605
Books and video tapes	-	-	-	-	140
CHS product purchases	1,906	-	-	1,906	1,673
Computer expenditures	3,993	-	-	3,993	4,415
Consulting	3,365	-	-	3,365	2,050
GST expense	309	-	-	309	467
Insurance	2,545	-	-	2,545	3,580
Interpreter fees	1,956	-	-	1,956	1,846
Meetings and conferences	722	-	-	722	469
Mental Health Conference	19,965	-	-	19,965	-
Miscellaneous	100	-	-	100	176
Office	3,806	-	-	3,806	4,133
Professional development	100	-	-	100	-
Rent	7,044	-	-	7,044	6,784
Repairs and maintenance	-	-	-	-	3,612
Salaries and wages	57,876	-	-	57,876	56,157
Special projects	-	-	-	-	19,533
Telephone and internet	3,544	-	-	3,544	3,134
Travel	425	-	-	425	427
	109,879	-	-	109,879	110,201
Deficiency of revenue over expenditures	\$ (9,587)	\$ -	\$ -	\$ (9,587)	\$ (11,822)

NOMINATION COMMITTEE

The 2023-24 term Board members are as follow as:

Deaf

Doug Momotiuk – 2nd elected 2016

Sheila Montney – 1st elected 2018

Sarah Halek – 1st elected 2019

Rita Bomak – 1st elected 2020

Kenneth Anderson 1st elected 2022

Cynthia Duboff 2nd elected 2023

Hearing

Doug McKechnie – 1st elected 2002

The Constitution and By-Laws allows a maximum of 10 and no less than 5 Directors of whom 50% + 1 must be Deaf.

EXECUTIVE DIRECTOR'S REPORT



I am thrilled to be presenting the annual report of Deaf Centre Manitoba (DCM) Inc for 2023–2024. I have been promoted and served as the DCM Executive Director. I have also continued to operate and manage the Deaf Resource Centre (DRC) for 4 years now.

My focus has been on conducting an analysis and conceiving a vision and mission that can have a positive impact and make a difference. Our team invested a lot of time and effort into developing the DCM By-law to ensure it serves the DCM, DRC, and the diverse Deaf community in Manitoba.

The DCM's vision is to recognize the value of the Deaf Culture, including identity, language with accessibility, inclusive, and empowerment of the Deaf community. The DCM's mission is to be all-inclusive, coordinate and embrace accessible projects, resources, and services that sustain and enhance excellence in the

Deaf, Deaf-Blind, and Hard of Hearing communities.

In the summer of 2023, the DRC employed Vanecia Austria as an Administrative Assistant. She put in a lot of effort to develop and update resources and services to make information and communication more accessible, particularly on DCM/DRC website and social media platforms. The DRC found her dedication and commitment to her efforts to be incredibly inspiring and outstanding.

The DRC has grown to thrive and has undergone many hybrid changes, major projects, and policies in this great endeavor.

The DRC's Slogan is an "One-Stop Shop, it's a Clearinghouse and a Web of Connections." It's in an excellent position of resources and services to serve Deaf community and serve the non-Deaf service providers across Manitoba, Canada.

- Embodies Deaf culture including language and identity.
- Make referrals & provides support.
- Provide workshops and training.
- Calendar of Activities and Events
- Identify Deaf-related programs, resources, services, agencies, and organizations.
- Information and communication devices and use accessible formats.
- Accessibility of ASL resources, services, and social media platforms.
- Partnership and Co-Sponsor.

DRC responds to inquiries about a diverse range of topics related to Deaf, Deaf-Blind, and Hard of Hearing people including culture, education, health, and family.

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DCM Inc has received One-Time Community Grant 2023-2024 from the Winnipeg Foundation and donations from Kinsmen Club of Winnipeg, Bruce Jack Memorial Fund, and Manitoba Deaf Association thru Deaf Mosaic Fund as well as Manitoba Deaf Seniors Club donated to DRC for the administration. It takes incredibly competent stakeholders, working in partnership with professional experts of Deaf leaders, the core team, committees, and representatives to support and work together on activities and events. We have successfully worked on the three major projects.

These projects are the essential keys to educating on obstacles and breaking walls to understand the Deaf Culture. To ensure access is available, improve self-esteem, well-being, and knowledge of news everywhere in our daily lives.

Here are our completed tasks 2023-2024.

1. Updates of DCM By-Laws amendments and polices.
2. Three projects 2023-2024
 - * Deaf Awareness Training * Mental Health Hybrid Conference * ASL V-News
3. "Audism" Workshop – September 19, 2023, Deaf Awareness Core Team with New Directions (ND), Manitoba Possible (MP) and Manitoba Deaf Association (MDA). MDA is leading the Deaf Awareness Group for scheduling of the speakers and communication with MB Government public services, organizations and agencies through representatives from MDA, MP, ND, DCM Inc and Manitoba Cultural Society of the Deaf (MCSD) and Nurse Student from University of Manitoba (UoM) and E-Quality Communication Centre of Excellence (ECCOE).

4. DRC Library developed membership, ResourceMate training and upgraded information and organizing the book, dvds, journal & articles, news online.
5. DCM Inc 48th years anniversary – November 17, 2023
 - *FaceBook Livestream- Interview with DCM Inc Chairperson Doug Momotiuk
 - *DRC Communication devices at discounted costs
 - *DRC History Book - Release
 - *Update DCM Website – Event Calendars, Projects, Resource, Service and Mental Health pages
 - *DRC Sales
6. DRC Booth at RRC Polytech - May 2023
7. ASL Drop-In with Manitoba Possible at 285 Pembina Inc (DCM Building)

**Working in partnership with:
Canadian Hearing Services (CHS)**

CHS and DCM Inc. have updated the equipment and devices. An increased number of customers have ordered communication devices and fire alarms.

E-quality Communication Centre of Excellence (ECCOE)

It is ongoing provided booking interpreters for the DCM Inc. and Deaf community in Manitoba. Many thanks to ECCOE for continuing to serve us.

FamiliesForward

DCM Inc. representative continued attending the Coalition Meetings, Annual General Meeting (AGM) and consent agendas with their projects, programs, and activities related to the family and children.

Manitoba Deaf Seniors Club (MDSC)

MDSC partnered with DCM Inc for completing 10 ASL V-logs and 5 workshops with Deaf Senior members. Also, DRC provided Social Media Workshop dated February 2024 for MDSC members. DRC booked Interpreting through ECCOE as well as rooms through 285 Pembina Inc.

Ongoing Tasks

DCM Inc have been working together with Manitoba Deaf Association, Manitoba Possible, University of Manitoba, New Directions, Resource Centre for Manitobans who are Deaf-Blind, Manitoba Cultural Society of the Deaf, and ASL Consultant and A-News, partners and collaborates. DCM Inc continues to provide a level-up projects; Deaf Awareness, Mental Health Conference, and ASL V-News. The DRC managed public computers, call & meeting services, social media platforms, website and published bulletins.

To end with, we maintain the best of our mission to provide services and resources to people who are deaf, deaf-blind and hard of hearing.

I would like to sincerely thank DCM Inc Board of Directors; Doug Momotiuk, Rita Bomak, Sheila Montney, Kenneth Anderson, Doug Mckechnie, Sarah Halek and Cynthia Duboff for their support and guidance throughout the year. I can't stand alone without all of you. Thank you!

Respectfully submitted, Alexandra Calbay-Martin, DCM Inc Executive Director

STATISTICS REPORT 2023-2024



Email Usage

The DCM Inc. Service Coordinator promoted to Executive Director position dated October 2023 and used a new email address at executivedirector@deafcentremanitobainc.ca. The DRC Administrative Assistant used an email address dcminc.info@shaw.ca since December 1, 2021 and set up new email drc.admin@shaw.ca since June 19, 2023.

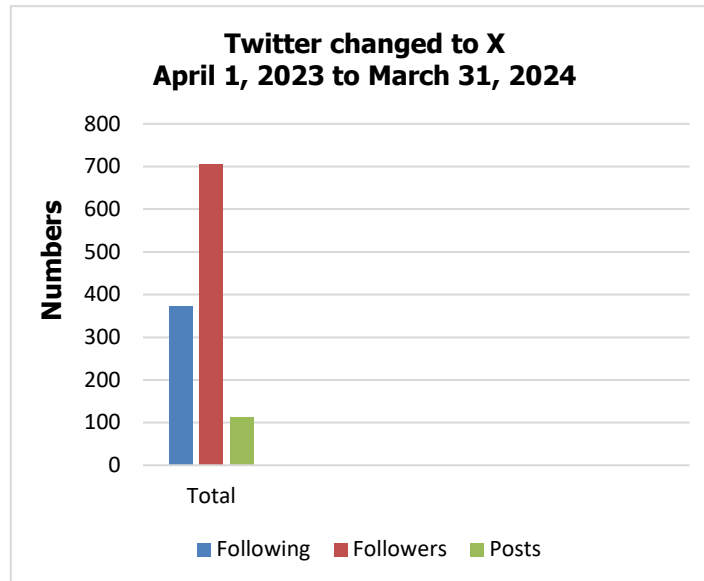
Service Coordinator **received 4,353 emails** and **replied 3,110 emails** and Executive Director **received 3,091 emails** and **replied 2,784 emails**.

DRC Administrative Assistant **received 784 emails** at drc.admin@shaw.ca and **replied 321 emails**. Also, **received 1,586 emails** at dcminc.info@shaw.ca and **replied 485 emails**.



Social Media


Twitter changed to **X** dated July 2023
DCM Inc. joined in March 2011. **372 Following 705 Followers, and 112 posts**





About

Channel details

 www.youtube.com/@DRCASLVLOG

 74 subscribers

 333 videos

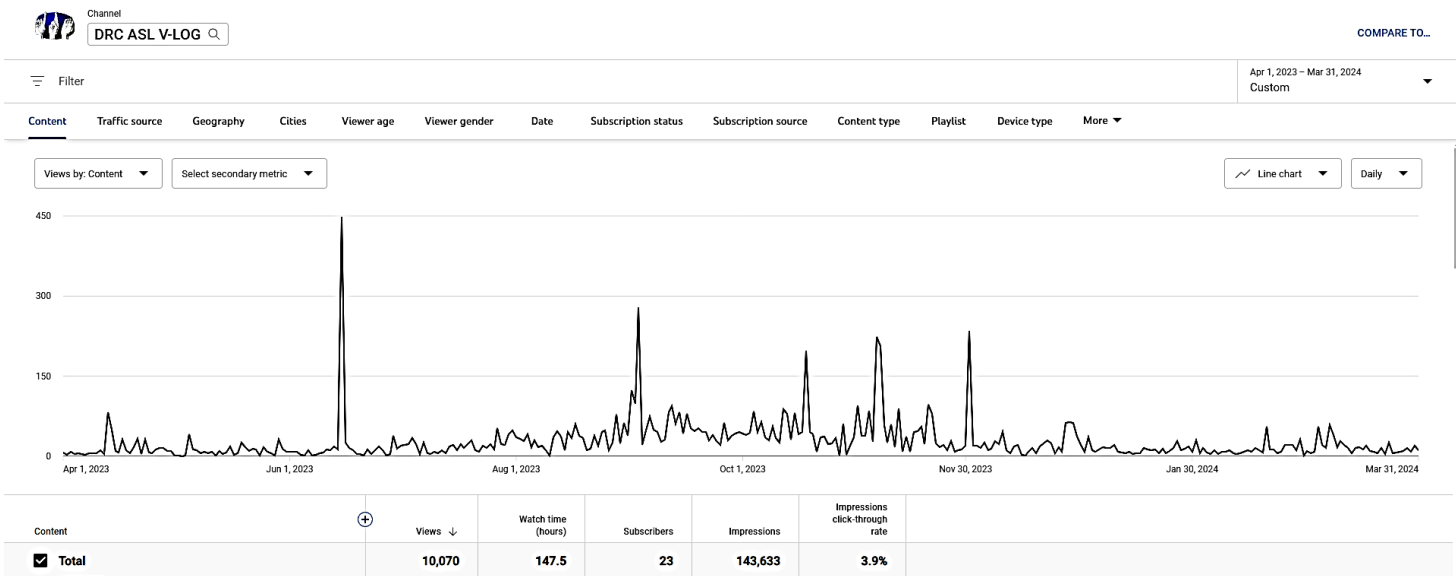
 16,260 views



Youtube

DRC ASL VLOG joined in December 21, 2020. See the Figure 1.

Figure 1. Channel Analytics



Instagram

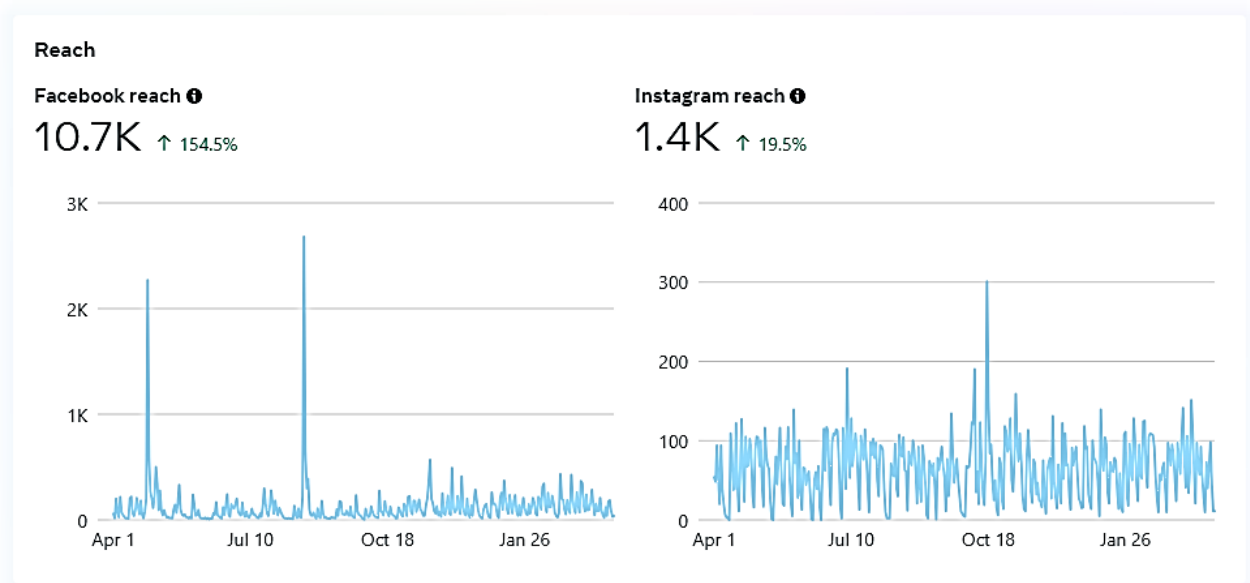
DCM Inc. joined in September 2020. **593 posts, 267 Following, 695 Followers, 1,400 People reach, 1,218 profile visits, and 2,768 live stories.**



Facebook

Note: Facebook account and page has been updated. DCM Inc joined Facebook account in March 2011. **541 Friends**
DRC created the Facebook Page in March 2011. **1,153 people likes, 1,211 people follows, 5,390 Page visits, 10,700 People reach, and 244 Post Engagement.** See the Figure 2.

Figure 2. Facebook and Instagram Reach, Page, Profile Visits, Follows, Impression

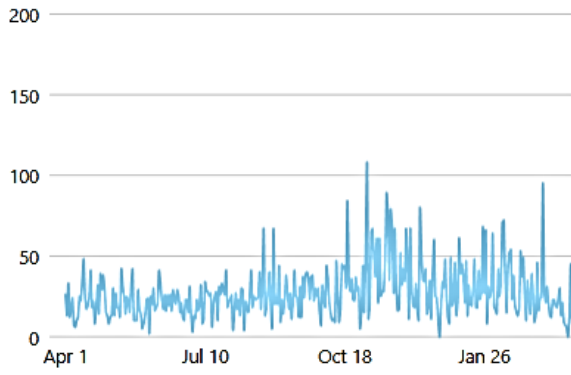


Visits

Export

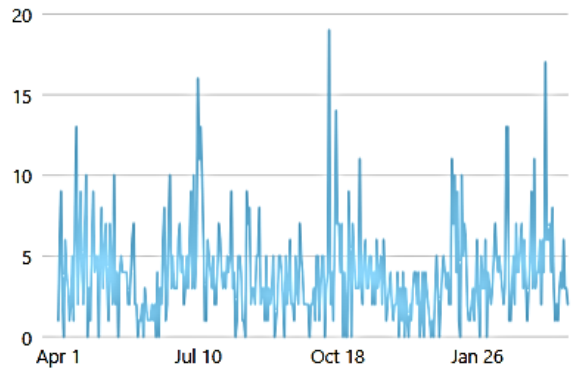
Facebook visits ⓘ

10K ↑ 110%



Instagram profile visits ⓘ

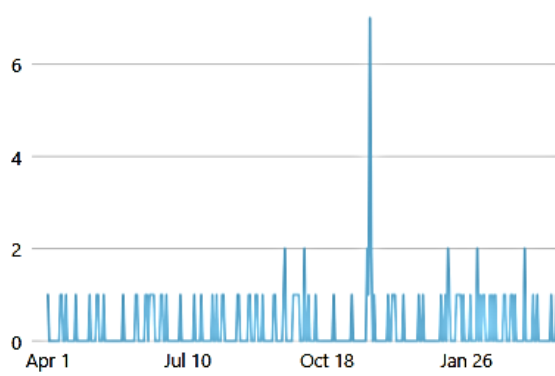
1.4K ↑ 17.1%



Follows

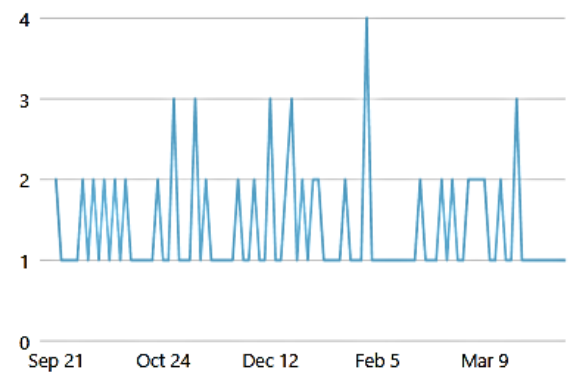
Facebook follows ⓘ

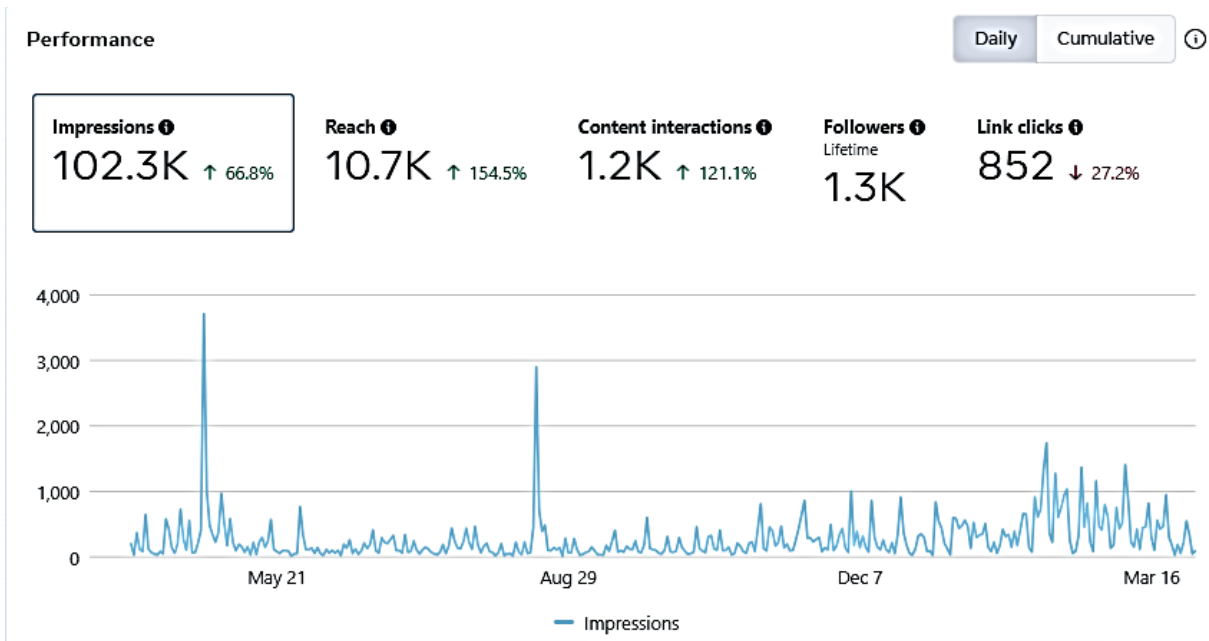
99 ↑ 10%



Instagram follows ⓘ

132





Visit the source t.ly/29D6I for more information.



Website usages

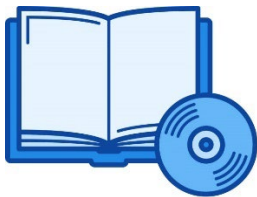
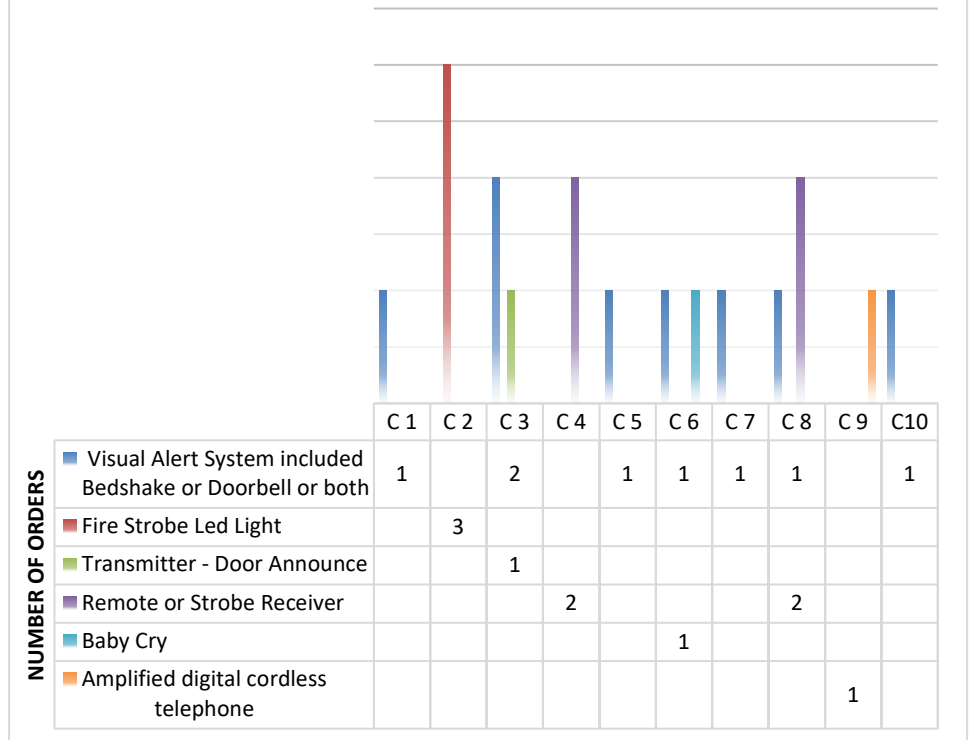
DCM Inc Website: www.deafcentremanitobainc.ca launched on November 17, 2022. **Visitation has reached 15,134** by March 31, 2024. It has been upgraded and added Subscriber, Events Calendar, Projects, Resources, Services, Partnership, and Shop.



Communication Devices

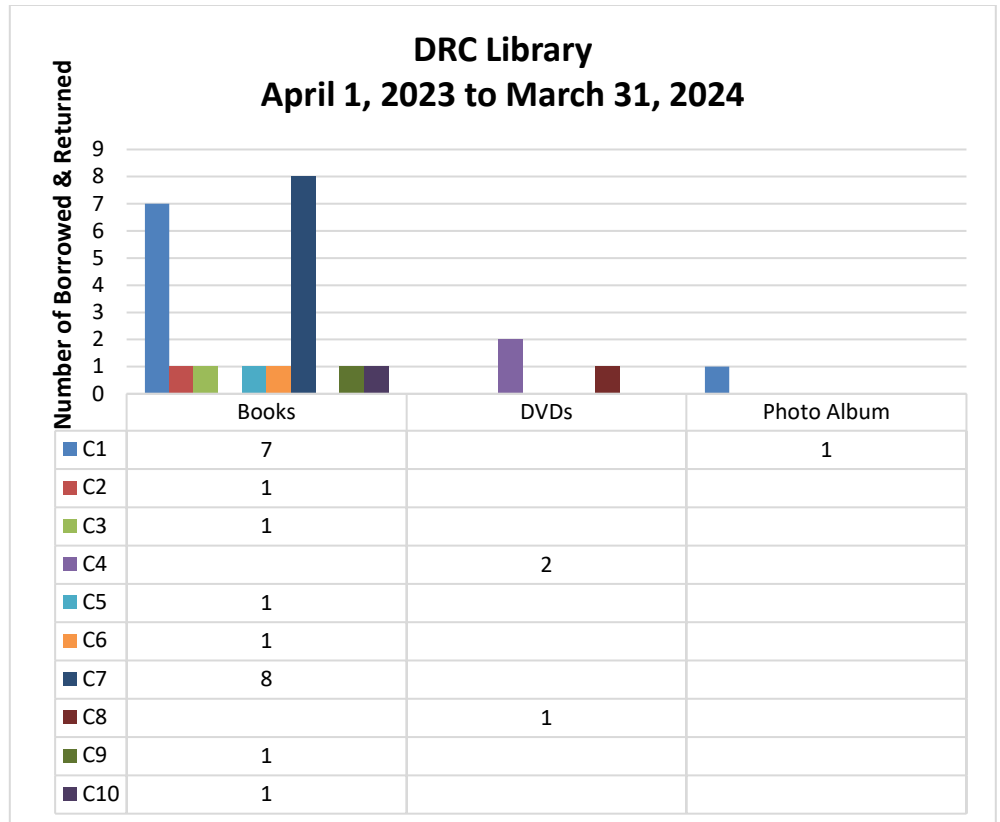
The DCM Inc is in partnership with the Canadian Hearing Services (CHS). The Communications and emergency devices continue to be marketed according to guidelines of the Manitoba Public Health orders and Fire Safety. All the devices; LED Strobe light, visual alert system included bedshake, doorbell, telephone with high tunes, transmitter, receiver, baby cry, etc as it accesses information and communication for Deaf, Deaf-Blind and Hard of Hearing individuals. See the chart of communication devices from April 1, 2023 to March 31, 2024. Customer code "C" with number of orders and purchased.

COMMUNICATION DEVICES APRIL 1, 2023 - MARCH 31, 2024



Library Books / DVDs usages

The DRC Library redeveloped and upgraded all the call numbers on books and dvds through ResourceMate Version 4. The DRC Library has 367 members as of March 31, 2024. **21 customers borrowed 26 books and 3 dvds.** See the chart of DRC Library from April 1, 2023 to March 31, 2024. Customer code "C" with number of borrowed and returned books and dvds.



Public Computer usages

The Public Computer area has been remodeled with two computers only and Community Connections counted **380 members. They spent 405 hours running on two public computers** as of March 31, 2024.

Note: Library and Computer membership numbers were created as two-in-one memberships. A new update of membership shows that there are now 45 active members from April 1, 2023 to March 31, 2024.



Call & Meeting Service

The former Canada Video Relay Service (VRS) area was renamed to Call & Meeting Service. **21 customers and 171 Staff** used using Canada VRS for a general communication and appointment purposes, Skype or personal videochat. Also, Zoom and MS Teams for meeting purposes.



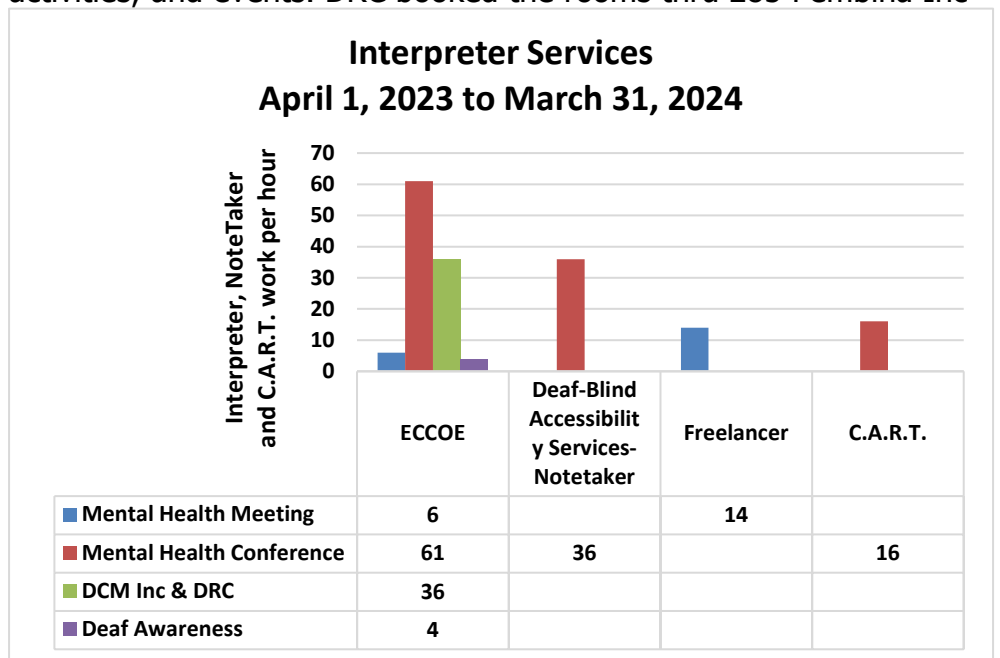
DRC Walk-In

863 Customers walked-in and visited DRC for Library, Public Computer, Call & Meeting, Communication Devices, and customer Service and Resources from April 1, 2023 to March 31, 2024.



Interpreter Services

The DCM Inc partnered with E-quality Communication Centre of Excellence (ECCOE). Mental Health Committee – Interpreter Coordinator booked ECCOE Interpreters, RCMDB – Deaf-Blind Accessibility Interpreter and Services and Interpreter Freelancers for Mental Health meeting and Conference and DRC booked the number of ASL-English Interpreters for the virtual and in-person meeting, activities, and events. DRC booked the rooms thru 285 Pembina Inc



Research, Response & Referral Made

The number of inquiries requiring **55 research & response and 31 referrals made** from the Speaker’s Bureau; Government Manitoba and Canada, Businesses, Agencies Organizations and Project teams via virtual and in-person. April 1, 2023 to March 31 2024.

PARTNERSHIP, CO-SPONSORS, DONATIONS & GRANTS

PARTNERSHIP & CO-SPONSORS





285 Pembina Inc.

**Mental Health
Committees**



DONATIONS

Bruce Jack Funds

Deaf Mosaic



Kroeker Farms Ltd



GRANTS



We expressed appreciation and gratitude to the Manitoba Government, Department of Families, Winnipeg Foundation, Friends of DCM Fund, Bruce Jack Fund, Canada Helps Organization, FWS The Confidence Builders, Kroeker Farms Ltd, 285 Pembina Inc, Sponsors, and Donors.

Give to MAKE A DIFFERENCE - Donate FOR A BETTER FUTURE. DCM Inc partner with organizations and communities to support and access to information and communication in area of Resources and Services for the Deaf, Deaf-Blind and Hard of Hearing across Manitoba as well as the DRC and major projects; Deaf Awareness, Mental Health and ASL V-News.

DCM Inc Website

www.deafcentremanitobainc.ca

The Winnipeg Foundation – Friends of Deaf Centre Manitoba Fund

<https://www.mycharitytools.com/gift/wpgfdn/donate?fund=17>

Canada Helps Organization

<https://www.canadahelps.org/en/charities/deaf-centre-manitoba-inc/>

We also wanted to thank and appreciate of people for their effort on duties below:

Core Team:

Sheila Montney
Shawna Joynt
Sherry Clark
Alexandra Calbay-Martin

Mental Health Committees:

Sheila Montney – Co-Chairperson
Jenna-Lee Irwin – Co-Chairperson
Dr. Tracey Bone – Co-Consultant
Shawna Joynt – Secretary
Douglas Momotiuk - Accommodation
Erika Duguay – Deaf-Blind Accessibility Consultant
Susanne Beriault - Interpreter Coordinator
Alexandra Calbay-Martin – Financial, Public Relations & Social Media, Video Editing
Sherry Clark – Co-Consultant

Deaf Awareness Group:

Shawna Joynt, Team Lead from Manitoba Deaf Association
Sheila Montney from New Directions
Sherry Clark from Manitoba Possible
Andrew Lund from Manitoba Cultural Society of the Deaf
Jennifer Toews, Nurse student from University of Manitoba, working with WHRA
Shelby Graham from E-Quality Communication Centre of Excellence
Alexandra Calbay-Martin from Deaf Centre Manitoba Inc

ASL V-News Team

Joanna Hawkins
Jordan Sangalang
Shawna Joynt
Nicole Revoy

ASL Consultant

Cody Zimmer

Public Relations & Social Media Platform Team

Vanecia Austria

Alexandra Calbay-Martin

Website, Video Editing & Graphic Designers

Guy Noel Ganados

Vanecia Austria

Alexandra Calbay-Martin

DRC Volunteers

Michael Beardy

Edouard Legare

Doreen Halbesma

Individuals donated to the Friends of DCM Funds

Rita and Kenneth Bomak

Linda and Bruce Koskie

Individuals and Organizations donated to DRC Library and office

Linda and Bruce Koskie

Cynthia Duboff

Suzanne St. Yves

Joey Reeves

E-Quality Communication Centre of Excellence (ECCOE)

Winnipeg Community Centre of the Deaf Inc

Winnipeg Church of the Deaf

Organization & Agency & Company

Manitoba Government

City of Winnipeg

Manitoba Deaf Association

New Directions

Manitoba Possible

Manitoba Cultural Society of the Deaf – Deaf Arts Manitoba

Resource Centre for Manitobans who are Deaf-Blind

Manitoba Deaf Seniors Club

Reaching E-Quality Employment Services

University of Manitoba

Red River College Polytech - ASL-English Interpretation Program (AEIP)
285 Pembina Inc.
E-Quality Communication Centre of Excellence (ECCOE)
Canadian Hearing Services
FamiliesForward
SRV Canada VRS
Winnipeg Free Press
CBC News
Abilities Manitoba
Manitoba Accessibility Office
Manitoba Liquors & Lotteries
Manitoba Public Insurance
211 Manitoba
United Way Winnipeg
Winnipeg Kinsmen
Kroeker Farms Ltd
FWS Group of Companies
Winnipeg Foundation
Canada Helps Organization
Winnipeg Regional Health Authority
Dying with Dignity
Klinik Health Community
LifeSmart and Cardio1
BellMTS

**Your attendance at DCM Inc's
Annual General Meeting is greatly appreciated!**



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deafmb



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deaf.resource.centre



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